



Tuesday 18th June 2019 1.30-3.30 at the Playroom, Audiology 1, Royal Berkshire Hospital

Present: Ali Mc Master NHSP, Jane Peters Head of Sensory Consortium, Louise Dix, Specialist Speech and Language Therapist, Ani Sahakian (Clinical Scientist, Audiology), Katie Ireland (Clinical Scientist, Audiology), Helen Farthing FSW, Deaf CAMHS

Apologies: Alison Skinner, Parent Representative, Todorina Hammond, NDCS Representative, Helen Kirkham, West Berkshire Social Care

1. Apologies and introductions- welcome to new CHSWG members

We are pleased to note that we have made contact with Todorina Hammond (not able to attend today), Local Engagement Officer who will attend West Berkshire CHSWG when possible and be our point of contact at other times

Todorina Hammond

Local Engagement Officer (England)

Mobile 07711 934999 (voice and text)

email todorina.hammond@ndcs.org.uk

and that Alison Skinner has offered to be a Parent Representative

Looking forward to introducing both at the next meeting.

2. Minutes of the last meeting and matters arising

Reviewing Plan Berkshire CHSWG Minutes from March 2019, Louise reminded the meeting of the 'you can help us with' point that each representative shared.

Suggestion that next pan Berkshire CHSWG might Focus again on deaf with children with additional needs- sharing practise that we have, look at how we best signpost to other agencies. Including areas such as Specific Learning Difficulties, additional speech and language difficulties, dyspraxia

Highlight Deaf CAMHS link, in addition to local pathways for additional needs.

Could invite parents with different experiences around additional needs, including Looked After Children (LAC).

Consider reflecting where for families with children with life limiting conditions deafness may not be the priority-

Increasing number of deaf children in special schools

Speakers- consider asking parents paediatrician, HVs, Dr. Needham, Dr. Chopra moving back to West

Dr. Ann Gordon- SCBU paediatric palliative care- screening

Note: the meeting was mindful CHSWG is a 2 ½ hour meeting maximum, so this will not be an all encompassing study day but hopefully with a paediatrician to set the scene, clarity around signposting and professional roles around the area of specific learning difficulties, partnership working with CAMHS, parental view and feedback of emerging additional needs, this will be a productive meeting.

3. Social Care Information (KI)

Social care referrals HAVMAW- HI/VI multiprofessional working group Helen Hinckley from W. berks Social care- reminded us they want more referrals for their services for our HI children- will give us a new pack as an easy referral process, shows families what is available through social care team

They need to know about every child we see- does that come thru Audio/ToDs /family self referral

Certificate for VI is registered in some authorities- not same for HI and Jane has raised this with NDCS

Action: ask Helen Kirkham to talk thru the pack for W.Berks

Reading Social care- Neel ToD aware of who people are- she might be able to tell us a new contact. People in teams change frequently

4. School Nurse Hearing screen developments in Berkshire (KI)

Reading School Nurse Hearing Screen

Reading have not commissioned universal school nursing screening from Sept- now on parents request- CHSWG did not have information about how parents refer at this stage- presumably schools can guide.

5. Parent Questionnaire on joint appointments/working

CHSWG looked at the questionnaire LD proposed- agreed that it does sample something that Audiology questionnaire does not. HF suggested an easy read version would be helpful, LD will look into this Discussed how it could be completed with audiology/ToD/SLT if parents wanted to talk it through.

All aware that as RBFT, BHFT and RBWM staff all represented we will need to check it with our respective Communications teams

Actions: LD to check it with BHFT /RBH comms in first instance

Jane Peters had left meeting before we looked at it, feedback from SCS welcome

(Questionnaire is currently with BHFT communications department who are keen to support)

6. Service updates (All)

Newborn Screen

Quarter 4 figures received today

2 KPIs- 1st one 98.8% circa 1300 (1306) babies- number of babies screened within 4 weeks

2nd one babies seen within 4 weeks of having been referred 100% 12/12

Appreciate how quick audio are for requests

Babies who did not make KPI 1 =16 babies- reasons inc screen declined, appts offered but DNA, first screen on ward then consent withdrawn, some unwell babies

Staffing- lost 2 screeners in March- will advertise for part time screener 3 days/week

7. Sensory Consortium Service

Moving towards a new host for the 6 Berkshire LAs- by Xmas will have moved to 'Achieving for Children' as host (RBWM/Richmond)- practical part linked to RBWM. Good outcome, all 6 authorities want to cont.

2 new ToDs in training will start qualification in Sept.

17 applications for post- 6 qualified- really encouraging, took on 2 qualified, SLT can link with new staff for induction to facilitate early contact for joint working, + new staff will also attend Audiology.

SCS programme for the year- SCS, inc dates for CHSWG. Open Facebook page now- one is open just to parents, one more general.

Looking to improve data management- want to align with BATOD descriptors of mild/mod/severe/profound- highlighted to Audiology colleagues, KI and AS will give this some thought.

8. Audiology

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Transitioning to new Phonak range of hearing aids- Sky V range- Phonak manufacturer coming in to do training

Working to new CI referral criteria- training has happened from Southampton and Oxford

JP: New radio aid policy-now giving radio aids to new pre schoolers- when young person goes into reception- take them off integrated receivers and move onto ear level receivers. Audiology aware of that

3 yearly change process for HAs- Phonak no longer support the 'Qs' range- also, improvements in quality of sound- we noticed from previous change.

Departmental update- funding for new equipment in playroom test room

Flashing light to alert to push the door- from parental feedback.

Every 2 years satisfaction questionnaire, lots is positive- good to very good for clinical care. Estate issues and parking come up as the stresses.

For info only ENT dept have moved towards paperless Electronic Patient Record (EPR)- audio and SLT supporting that

Managing conductive hearing losses with hearing aids before ENT appts in some circumstances due to wait for ENT to discuss options- generally these are children with complex needs.

We lack an ENT input into CHSWG- Elizabeth and Lucy are specialist ENT nurses who may be able to attend Action: KI will speak to Elizabeth

Deaf CaMHS

Helen advised us the wait time is around 18 weeks at present

Speech and Language Therapy

Staffing Update: Wendy (Emmbrook SLT) is leaving. Rachel Morgan's sessions are being concentrated to Dingley CDC

EPR- SLT is using this as Joint ENT clinics.

Any Other Business

- **Remuneration for parking for parent representatives-** BDCS may be able to help us and LD will also ask audiology contact for any further possibility
- LD Plans to attend **Chatty Monkeys** in Autumn Term and remind/reintroduce CHSWG role to parents and how parents can contribute through feedback to teachers, questionnaires, parent rep, attendance at meetings etc.

9. Date and Time of next meetings

Tuesday 15th October 2019 1.30-3.30 Playroom, Audiology 1, Royal Berkshire Hospital

Provisional for Pan Berkshire CHSWG Tuesday 29th January 2019 1.30-4.00, Brants Bridge Health Space, Bracknell

☐☐Tel: +44 (0) 118 322 7235 (Speech and Language Therapy answerphone)
10. ☐: Louise.Dix@berkshire.nhs.uk